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State of Illinois

Rod R. Blagojevich, Governor



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Department of Employment Security

Director

Guide To Career Choices

Human Services

A brief look at:

- jobs
- education and training requirements
- wages
- outlook

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human services

guide no. 10

ENTRY : the mean (average) of the bottom third of wages in an occupation

MEDIAN : half of the workers in the occupation earn more than this wage; half earn less

EXPERIENCED : the mean of the top two-thirds of wages in an occupation

HS : High School diploma or equivalent

AD : Associate Degree of Arts/Science
community college, 2 years

BA/BS : Bachelor of Arts/Science degree
colleges/universities, 4 years

Career Opportunities	OUTLOOK		ANNUAL WAGES			Education & Training
	2014 Employment	Annual Openings	Entry	Median	Experienced	
Child Care Workers	36,546	1,231	\$15,033	\$18,737	\$22,597	Two years of college-level child care courses or one year of college and experience + completion of CDA credential program.
Personal and Home Care Aides	25,628	846	\$14,833	\$16,724	\$18,689	Most learn duties on the job.
Child, Family, and School Social Workers	15,717	422	\$27,920	\$44,278	\$55,059	A BS (BSW) in social work or a related field is generally required. Most supervisory and administrative positions require a master's degree. Social Workers are licensed in Illinois.
Social and Human Service Assistants	12,654	451	\$18,197	\$24,042	\$30,311	HS is required. Many have an AD from a community college or a certificate in human services.
Clinical, Counseling, and School Psychologists	9,240	302	\$38,066	\$55,250	\$69,645	A doctoral degree is generally required for clinical or counseling positions.
Rehabilitation Counselors	5,251	175	\$22,168	\$29,080	\$39,570	Most accredited programs require a master's degree including a minimum of 2 years of full-time study and 600 hours of supervised clinical internship experience.
Mental Health and Substance Abuse Social Workers	4,986	164	\$22,003	\$30,404	\$38,394	A master's degree is typically required to be licensed or certified.
Medical and Public Health Social Workers	4,252	122	\$25,928	\$40,197	\$47,754	In health and mental health settings, a master's degree (MSW) in social work is generally required. Social Workers are licensed in Illinois.
Substance Abuse and Behavioral Disorder Counselors	4,356	167	\$18,162	\$29,674	\$36,370	A master's degree is typically required to be licensed or certified.
Mental Health Counselors	3,405	118	\$23,728	\$31,005	\$38,324	A master's degree is typically required to be licensed or certified as a counselor.
Probation Officers and Correctional Treatment Specialists	3,041	59	\$37,099	\$50,258	\$57,023	Minimum educational requirement is usually a bachelor's degree in social work, corrections or a related subject. Work experience in a corrections setting is helpful.

Occupational growth rates and job opening data are based on All-Industry projections through the year 2014.

Wage data cover full-time, part-time and seasonal employees but exclude temporary and contractual workers. Wages include commissions and cost-of-living allowances, but exclude overtime and tips.

Job Descriptions

Clinical, Counseling, and School Psychologists

Diagnose and treat mental disorders; learning disabilities; and cognitive, behavioral, and emotional problems using individual, child, family, and group therapies.

Substance Abuse and Behavioral Disorder Counselors

Counsel and advise individuals with alcohol, tobacco, drug, or other problems, such as gambling and eating disorders.

Mental Health Counselors

Diagnose and treat mental and emotional disorders, whether cognitive, affective, or behavioral, within the context of marriage and family systems.

Rehabilitation Counselors

Counsel individuals to maximize the independence and employability of persons coping with personal, social, and vocational difficulties that result from birth defects, illness, disease, accidents, or the stress of daily life.

Child, Family, and School Social Workers

Provide social services and assistance to improve the social and psychological functioning of children and their families.

Medical and Public Health Social Workers

Provide persons, families, or vulnerable populations with the psychosocial support needed to cope with chronic, acute, or terminal illnesses.

Mental Health and Substance Abuse Social Workers

Assess and treat individuals with mental, emotional, or substance abuse problems, including abuse of alcohol, tobacco, and/or other drugs.

Probation Officers and Correctional Treatment Specialists

Provide social services to assist in rehabilitation of law offenders in custody or on probation or parole.

Social and Human Service Assistants

Assist professionals from a wide variety of fields, such as psychology, rehabilitation, or social work, to provide client services, as well as support for families.

Child Care Workers

Attend to children at schools, businesses, private households, and child care institutions. Perform a variety of tasks, such as dressing, feeding, bathing, and overseeing play.

Personal and Home Care Aides

Assist elderly or disabled adults with daily living activities at the person's home or in a daytime non-residential facility. Duties performed at a place of residence may include keeping house and preparing meals.

What is the job outlook?

Occupations in the human services industry are expected to be among the fastest growing through 2014. The aging and growing diversity of the American population, advances in scientific knowledge, and increased public awareness of social problems and issues are contributing to a demand for more skilled social service workers and high quality social services. Employment in private social service agencies may be spurred as state and local governments contract out many of their social service functions in an effort to cut costs. In the human services industry, childcare workers, personal and home care aides and social and human service assistants will have the most annual average job openings. High replacement demand will fuel the need for childcare workers due mostly to low pay, long hours and stress involved with childcare. Openings for personal and home health care aides will also be plentiful due to both employment growth and high replacement needs.

Where can I find more information?

The Illinois Department of Employment Security offers a wealth of information concerning the Illinois labor market. Visit **www.ILWorkInfo.com** to find out more about:

Career Planning: **Illinois Career Resource Network**

1-877-513-1987

des.icrn@illinois.gov

Labor Market Information: **LMI Source**

1-866-ONE-SRCE (1-866-663-7723)

des.lmi@illinois.gov

Workforce Information: **Workforce Info Center**

des.workinfo@illinois.gov

For assistance with employment and training issues, contact your local Illinois Employment and Training Center. Call 1-888-367-4382 to find the location nearest you.



www.ides.state.il.us

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Career Guide Sources:

Illinois Department of Employment Security's "Occupational Projections" and "Occupational Employment Statistics Wage Data" and the U.S. Bureau of Labor Statistics' "Occupational Outlook Handbook."

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